



**compass**  
housing services

## Tenant Incentive Scheme (TIS) & TIS Green Reward

### Tenant Incentive Scheme

#### What is TIS?

The **Tenant Incentive Scheme** or TIS is an initiative developed by Compass Housing Services to **reward our tenants**.

TIS recognises our tenants' efforts for:

1. Home maintenance to a good standard
2. Payment of rent in advance or on time
3. Payment of invoices on time or in advance
4. Payment of bond in full
5. Fulfilling all obligations under the lease agreement

Each month a list of eligible tenants is compiled and randomly selected as Gold, Silver and Bronze winners.

#### How do I participate?

To make the list you must meet the above criteria along with the extra criteria for each category below:

### GOLD

Your rent must be  
4 weeks or more  
in advance

QUARTERLY PRIZE: \$50 Gift Card  
+ entry in Annual Draw for \$1000

### SILVER

Your rent must be  
2-4 weeks  
in advance

QUARTERLY PRIZE: \$30 Gift Card  
+ entry in Annual Draw for \$500

### BRONZE

Your rent must be  
0-2 weeks  
in advance

QUARTERLY PRIZE: \$20 Gift Card  
+ entry in Annual Draw for \$250





## TIS Green Reward

The TIS Green Reward is an exciting new initiative which **recognises and rewards tenants for their environmental sustainability actions**, either in their home or community.

### Examples Include:

- Recycling at home
- Maintenance of courtyard gardens or membership of community gardens
- Participation in tree planting day

### Eligibility Criteria

To be eligible for the TIS Green Reward you must meet the following criteria:

- Be a Compass tenant
- Be in advance in your rent by at least one week
- Keep your home in good conditions
- Demonstrate how you have changed or modified your behaviour and living to result in a benefit to the environment and personal sustainability
- Evidence of household energy/water reduction

### Evidence Required:

Up to 200 word submission plus photos (you can ask a Tenant Relations Officer Support to assist you).

## Rewards!

Compass Housing Services will award a prize to a tenant from each branch, every quarter with a **\$50 reward prize!** All tenants who are eligible and have entered within the calendar year, will then go in the draw again for an **annual reward of \$250!**

For more information on the  
Tenant Incentive Scheme  
or TIS Green Reward visit  
[www.compasshousing.org](http://www.compasshousing.org) or call

# 1300 333 733

**compass**  
housing services

#### Head Office

Suite 1, 44 Beaumont St,  
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#### This Way Home

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Mayfield NSW 2304

#### Central Coast

Block H/2 Reliance Dr,  
Tuggerah NSW 2259

#### Muswellbrook

1/160 Bridge St,  
Muswellbrook NSW 2333

#### The Meeting Place

1 Northumberland Dr,  
Tumbi Umbi NSW 2261

#### Newcastle

485-487 Hunter St,  
Newcastle NSW 2300

#### East Maitland

3A, 11 Molly Morgan Dr,  
East Maitland NSW 2323

#### Dubbo

1/14 Erskine St,  
Dubbo NSW 2830

#### Broken Hill

32 Sulphide St,  
Broken Hill NSW 2880