

APPEAL REQUEST FORM

For Applicants and Tenants



In a range of circumstances, Applicants and Tenants can appeal a Compass Housing Services' decision that affects their entitlements, or if they believe an incorrect decision was made because:

- Inadequate consideration was given to their individual circumstances; or
- The decision was made contrary to Compass Housing Services' policy; or
- The decision involved a poor interpretation of Compass Housing Services' policy; or
- The procedure used to reach the decision was not fair and correct.

Please refer to Compass Housing Services' Complaints and Appeals Information Sheet for details on appealable decisions.

Your Details:

Name:			
Address:			
Phone:		Mobile:	
Email:			

1. The Decision you would like to appeal

- a) Please explain in as much detail as possible, what decision you would like to appeal

b) Please state the resolution you requested, and what you understood Compass Housing Services' decision to be

c) Have you asked Compass Housing staff for an informal review of that decision

Yes No

If yes, please advise when this was and who was involved:

2. Further information which may help resolve this matter

Privacy Notification and Consent

Compass Housing Services collects your personal information in accordance with our Privacy Policy, which is available upon request. WE collect your personal information in order to administer your application or tenancy. We may share your information with any such organisations as may be necessary to carry out this function. Failure to provide this information may affect Compass Housing Services' ability to properly administer your application/tenancy. You may access, change or update your personal information we hold about you, subject to the Privacy Act 1988 (Cth), by contacting Compass Housing Services.

Having read and understood the above information, I consent to my personal information being used:

Signed: _____ Date: _____

Appellants will be advised of the outcome in writing which will detail reasons for that outcome.