Area Hunter
East Maitland update

As Christmas approaches, we look back on the year and celebrate our collective achievements. We cant thank you enough for your valuable contributions and patience while the new specialist model of customer service has been implemented.
A very merry thank you to the hundreds of tenants who attended the Area Hunter Christmas party. A great time was shared by all, including Santa! On behalf of all team members, we wish you a very happy and safe Christmas. Value each other, care for each other, and support each other.

Please remember those without.
This Christmas the waiting list for community and social housing hit almost 60,000 in New South Wales, and youth homelessness is at an all time high, almost 30,000 young people sleeping rough or living on the streets in Australia. If you would like to make a difference in someone’s life, why not make a donation to charity, or do some volunteer work. The smallest contribution would be invaluable and could change a life.

CTP award for excellence
Awarded to Kristy

We are proud to announce that our own Property Specialist, Kristy Brogan, was awarded the 2014 Compass Tenant Panel Award for excellence in customer service. Tenant Panel Chair, Mark O’Dwyer presented the new annual award to Kristy at the staff conference held in October, acknowledging the appreciation of Compass tenants, who have been recipients of Kristy’s quality and caring service for the past five years. Kristy stated, “It was a bit of a surprise, there are plenty of team members in Compass that work tirelessly to care for our wonderful tenants. I love working for Compass, especially working with such a warm community of tenants. Thanks so much to The Compass Tenant Panel for the award, I am honoured”. Kristy’s name has been inscribed on the Honour Board, which will be displayed at Head Office.
HVG Lights Spectacular

Date: 7 November 2014 – 26 January 15
Time: Open from 7:30pm – 10:00pm
Cost: varies - Family passes available
Venue: Hunter Valley Gardens

This year’s Christmas Lights Spectacular has amazing new lights making our display over 1,500,000 Christmas lights in total. These are on show throughout designated areas of Hunter Valley Gardens. The event includes a special visit from Santa including Santa photos available and a range of entertainment, food and beverage stalls. (Closed 25th December) With exciting new displays including - Candyland, Winnie the Pooh, Alice in Wonderland.

2090 Broke Rd, Pokolbin NSW 2320
(02) 4998 4000

Hunter volunteer Centre

Date: Every Tuesday
Time: 11am 12pm
Cost: No Cost
Venue: Suite 2, Level 2 408 King Street Newcastle

Participants will gain a basic knowledge of volunteering, be empowered to volunteer and understand the basic principals of Duty of Care, Confidentiality and Workplace Health and Safety practices.
Topics Covered:
What does it mean to be a volunteer?
What types of volunteering opportunities are on offer?
The rights and responsibilities of volunteers and volunteer organisations.

www.huntervolunteercentre.org.au
Ph: (02) 4929 4424

Please note that our office will be closed from 25th Dec 2014 - 2nd Jan 2015

Congratulations to all our TIS winners

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<thead>
<tr>
<th>August</th>
<th>September</th>
<th>October</th>
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<tbody>
<tr>
<td>Gold: Colleen</td>
<td>Gold: Julie</td>
<td>Gold: Jason</td>
</tr>
<tr>
<td>Silver: Pamela</td>
<td>Silver: Renae</td>
<td>Silver: Jillian</td>
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<tr>
<td>Bronze: Paul</td>
<td>Bronze: Ramutis</td>
<td>Bronze: Vicki</td>
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We will be holding a TIS winners morning tea and presentation in January, winners will receive an invitation in the mail shortly.

For more information on how you can win a $50 gift card please call the branch for a flyer!